



**First American  
Title Insurance Company**

CLAIMS SERVICES

October 27, 2016

Nicholas Carter  
nikcarter@aol.com  
555 Mozart Court  
Sunnyvale, CA 94087

**Reference No.:** CA-1609021946  
**Your file no.:** N/A  
**Owner/Borrower:** ROBERT E BETTENCOURT JR  
**Property:**  
LONG BARN, CA 95379

Dear Nicholas Carter:

This letter acknowledges receipt of your correspondence dated October 24, 2016 and received by First American Title Insurance Company on October 24, 2016. The matter has been routed to First American's Western Claims Center, which may be contacted at (714) 250-4545 or via mail at 5 First American Way, Santa Ana, CA 92707.

At this time, First American is investigating this matter and will be in further contact with you once the investigation is complete. Your request has been assigned to Jorge Fragoso for response. Should questions arise, they can be reached directly at [jfragoso@firstam.com](mailto:jfragoso@firstam.com). Be sure to use the reference number above for future communication with us.

Please allow at least thirty (30) days to receive further contact regarding your request.

Thank you,

Claims Services

5 First American Way, Santa Ana, CA 92707

TEL 888-632-1642 • FAX 877-804-7606 • EMAIL [claims.nic@firstam.com](mailto:claims.nic@firstam.com) • [www.firstam.com](http://www.firstam.com)